



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

INFORMATIONAL LETTER NO.1582-MC

DATE: December 1, 2015

TO: All Iowa Medicaid Providers

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Managed Care Organization Training Summit

EFFECTIVE: Immediately

On January 1, 2016, most Iowa Medicaid members will be enrolled in the IA Health Link managed care program. At that time most claims for Medicaid covered services, dated January 1, 2016, and after, will be paid by managed care organizations (MCOs). Services for members not enrolled in an MCO will be paid by the IME. Providers may contract with as many of the four selected MCOs as they wish, however, to maintain continuity of care for members, all providers wishing to participate with an MCO must first be enrolled with the IME.

The MCOs and the IME recognize that provider education is critical in successfully implementing this initiative. A live provider education session on the upcoming changes will be offered in four different communities throughout the state. In an effort to meet the anticipated demand for information, the same training session will be offered twice in each community where it is presented.

Listed below are the dates and locations in the four communities where representatives from AmeriHealth Caritas, Amerigroup, WellCare of Iowa and UnitedHealthcare will be available for new provider orientation, training and to answer questions. Reference materials will be available on site.

The target audience for these sessions is the billing, admission and prior authorization staff. Providers are encouraged to send representatives to one of these sessions.

Please choose the day and time that works best for your organization and RSVP accordingly. Orientation begins at 8:00 am and the session will be repeated at 1:00 pm each day. RSVP should include your name, practice affiliation and number of attendees. Please plan to arrive 15 minutes prior to the start time for registration.

Session dates and times are below:

Venue	Dates	Time	Address/Location	RSVP
Davenport	Friday, December 11	8:00 am 1:00 pm	Genesis Health System 1230 E. Rushholme Street Davenport, IA 52803	Derek Hender, Amerigroup Derek.hender@amerigroup.com
Des Moines	Monday, December 14	8:00 am 1:00 pm	Prairie Meadows Casino and Hotel 1 Prairie Meadows Drive Altoona, IA 50009	Jeanne Larson, UnitedHealthcare Jeanne_d_larson@uhc.com
Council Bluffs	Tuesday December 15	8:00 am 1:00 pm	Iowa Western Community College Looft Hall Auditorium 2700 College Road Council Bluffs, IA 51503	AmeriHealth Caritas IowaProviderNetwork@amerihealthcaritas.com
Cedar Rapids	Thursday, December 17	8:00 am 1:00 pm	Doubletree by Hilton Cedar Rapids Convention Complex, 350 1st Avenue NE, Cedar Rapids, IA 52401	Tracy Smith, WellCare of Iowa Tracy.smith@wellcare.com

The IME appreciates your continued partnership as we work to improve the care needs of Iowa. If you have questions, please contact the IME Provider Services Unit at 1-800-338-7909 or email at imeproviderservices@dhs.state.ia.us.